

Oct 25, 2007

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Connected 5.4 to be Released on 11/05/07!



Connected version 5.4 will be released on 11/05/07 with updates starting to ship on 11/09/07. Users with a current support contract can order and receive this update free of charge. This release includes many new features, program maintenance, and it is recommended that **ALL** users order and install this update.

Connected 5.4 Ordering Information

If you are currently using Connected 5.0 or greater, please complete and fax back the attached order form to pre-order the update. The order form is a separate pdf attachment included with the e-mail that contains this newsletter. If you are currently using Connected 4.x, please contact our Technical Support Department at (888) 414-2196 for your update options.

Some of the new feature highlights of 5.4:

- 1) General Reminders window for creating accounting related reminders within Connected.
- 2) Changes to the Find/Browse commands so that the last entry in any screen can easily be located.
- 3) New Fields in for each customer Shipping Address to assign add Contact, Account, Phone, Fax, and Email.
- 4) Ability to add and/or modify tracking numbers in the Account Invoices screen.
- 5) Ability to modify the billing rate during timesheet entry.
- 6) Open Jobs report has two new columns for Actual and Estimated hours.
- 7) Ability to select from any Purchase Order form when printing in the Purchase Order window.
- 8) New IC Restocking report export option that includes all items for easy spreadsheet analysis.
- 9) Ability to print a Picking List from the Print menu within the Sales Order window.
- 10) New graphical interface to the Connected ODB server software for Mac OS.
- 11) Bug Fixes and Maintenance (details in release notes).

Connected 5.4 System Requirements

Mac: 150 MB of free hard disk space, 512 MB RAM, G4 1 Ghz or greater processor, OS 10.4 or greater*. Screen resolution of 1024x768. **NOTE:** Macintosh users can inquire about the new server software for sites with five or more concurrent users. Contact the Connected Support Department at (888)414-2196 for more information.

*Mac OS users should contact the Connected Support Department at (888) 414-2196 prior to installing OS 10.5. Potential issues have been identified that could interfere with the normal program operation. These issues are expected to be resolved in the near future. Until further notice, OS 10.5 is NOT recommended for use with Connected.

Windows: 80MB of free hard disk space, 512MB RAM, Pentium III or greater processor, Windows 2000 or XP Professional. Screen resolution of 1024x768 or greater.

NOTE: Windows Vista can work but is not currently recommended. See the "From the Support Desk" section later in this newsletter for an update on Vista.

Future Anticipated Release Dates

December 2007/January 2008 – Estimated release for Mac OS 10.5 Leopard support.
Connected 5.5 - May/June 2008

Accounting Humor

A job interview is in progress, a bright and experienced accountant is interviewing for a position of a CFO. He is being interviewed by the members of board of directors and a CEO. During the interview the CEO suddenly asks: "Tell me, what is seven multiplied by three?" The accountant thinks fast and tells "22." Once the interview is over the accountant goes out, takes out the calculator and finds the answer - 21, disappointed, he goes home. Next morning he gets a call from the CEO, "Hey, you got a job." The accountant is pleasantly surprised. He cannot but ask, "Thank you very much for the job but what about seven multiplied by three?" The CEO tells him - "of all the candidates we interviewed, you came the closest."

An auditor is having a hard time sleeping and goes to see his doctor. "Doctor, I just can't get sleep at night."

"Have you tried counting sheep?"


"That's the problem - I make a mistake and then spend many hours trying to find it."

An auditor is hard at work auditing a manufacturing plant. He spots one worker at the end of the shift, that worker is always carrying a wheelbarrow covered with an opaque cloth. The auditor is certain something is fishy. He asks the security to check the wheelbarrow. Many surprise checks, security finds nothing. On the last day of the audit the auditor goes to the worker and asks, "Alright, I give up. I know you are taking something. I cannot prove it. I do not want to pursue it. I just want to know. What are you stealing?" The worker replies, "Wheelbarrows."

Customer Feedback Survey Winner!

Accountek would like to thank all of the users that took the time to complete our Customer Feedback Survey. The response was excellent. Some of the suggested enhancements have been included in the Connected 5.4 release and others have been noted for future releases.



The winner of the of the I-Pod Nano  is:

Pat Owens from Kelso & Associates in Asheville North Carolina

Pat will receive her new I-Pod Nano in the next couple of weeks. Pat - we hope you enjoy it!

Technical Support Contract Price Increase

During the 2008 year Accountek will be phasing in a small increase to our support contract pricing for all configurations. This will be the first support price increase in over ten years. This change is due to the increase in operating and labor costs along with the greatly increased programming/engineering time to maintain Connected on the latest operating systems such as Windows Vista and Mac OS 10.5. Support contracts will increase by an average of 10% and the new pricing will be in effect for contracts due for renewal starting January 1, 2008.

From the Support Desk

Updating Operating Systems

With the release of Windows Vista earlier this year and the release of Mac OS 10.5 on October 26th, we encourage all users to review the practice of installing operating system updates. It is very important to review that Connected and other important applications are compatible with the new update prior to installation. Reversing an OS update can be very difficult, if not impossible. Save yourself and your company the headache by checking with us prior to the installation. Although we may not know the exact status at the time of your inquiry, we continually update the "System Requirements" section of our website with new developments on a regular basis.

Mac OS 10.5 (Leopard) Support

Mac OS users should contact the Connected Support Department at (888) 414-2196 prior to installing OS 10.5. Potential issues have been identified that could interfere with the normal program operation. These

issues are expected to be resolved in the near future. Until further notice, OS 10.5 is NOT recommended for use with Connected.

Windows Vista Support (update)

We had previously reported that Connected 5 would work with Windows Vista but there were problems with installation and integration with third party applications such as Excel and Outlook. A new installer is in the works but will not be ready in time for the 5.4 release. However, we have noted a way work around the Vista default security settings, by using the "Run as Administrator" option. To enable, right click on the Connected 5.exe application and select the "Run as Administrator" option. Our tests show this will allow integration with the Office 2007 for Excel and Outlook.

We continue to work on new solutions for easy installation and PDF generation.

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Connected Online Training



Contact us to schedule online training on the new Connected 5.4 update or to train specific person(s) in your organization on such things as year end procedures, inventory reconciliation, or setting up the new Mac server software. Single person one on one 2hr courses can be booked from \$249. Contact Eden at eden@accountek.com for additional information or to schedule your time.